

Irving Independent School District



Help, I forgot my password or username!

Here are steps to recover your HAC password or username if you forget it:

1. Go to the HAC website: <https://esphac.irvingisd.net/HomeAccess>
2. Click the link for ***FORGOT MY USERNAME OR PASSWORD*** link.

The screenshot shows a "Login" window with a lock icon. It contains the text "Please enter your account information for Home Access Center." Below this is a dropdown menu for "Select a District:" with "espLive" selected. There are two text input fields for "User Name:" and "Password:". A blue link "Forgot My Username or Password" is circled in red. A "Login" button is located at the bottom right.

3. Either enter your USERNAME or your EMAIL ADDRESS and HAC will send you instructions on re-setting your account:

The screenshot shows a "Forgot Username Or Password" window. It has a dropdown menu for "Select a District:" with "espLive" selected. Below is the instruction "Please enter either your Username or Email Address". There are two radio button options: "Username:" and "Email Address:". Each option has a corresponding text input field. A "Submit" button is at the bottom.

4. Follow the steps in the email from HAC.

NOTE: If you never receive an email from HAC (Home Access Center), then your email address may be wrong in the Irving ISD student data system. You will have to go to one of your schools and have a school staff member verify you from your photo ID then reset your password, lookup your username, and/or double-check your correct email address.